

## Guest Room Accommodations

Guests with disabilities can relax and enjoy the luxury, comfort and modern conveniences of Gaylord Opryland's guest rooms and suites. A warm, inviting atmosphere, combined with enticing amenities and superior service, will make our property the home-away-from-home you desire. Guest room accommodations for those with disabilities include:

- Wider bathroom doors
- Roll-in showers
- Shower benches available by request
- Hand-held shower heads
- Bathroom rails
- Bed-shaker alarm available by request
- Text Typewriter (TTY) available by request
- Strobe-light fire alarm
- Phone amplifier available by request
- Closed-captioned television available by request
- Accessible vanities

## Transportation

Gaylord Opryland offers guests transportation via an airport shuttle, downtown shuttle as well as sedan and limousine services. All shuttles are ADA accessible via lifts for transportation for all guests. Guests with special needs may also contact the Resort's Transportation Department at any time with questions or for more information at 615-613-8616.

## Bradley Health Services

Bradley Health Services is our on-site provider of wheelchairs and electric scooters. The daily rate for wheelchairs is \$20, and the daily rate for electric scooters is \$50. Both wheelchairs and electric scooters can be delivered to guest rooms for a \$10 charge. Open daily between 9am - 7pm. For more information and to make reservations, please call 615-458-2615.

Located off the Cascades Lobby. Rates subject to change.

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# Your Accessibility Guide to Gaylord Opryland





## Property Accommodations for Guests with Disabilities

Gaylord Opryland is pleased to offer accommodations and devices specifically for guests with disabilities. Our goal is make every guest's stay as enjoyable and comfortable as possible. Property-wide accommodations for guests with disabilities include:

- All interior and exterior public spaces (each atrium, lobby, restaurant, Convention Center, etc.) are accessible to guests with disabilities. Gaylord STARS are also available to assist guests with disabilities when necessary.
- Accessible guest rooms are available in all four sections of the hotel and offer a variety of features to accommodate different disabilities. When making a room reservation, please let your reservation agent know if you would like a guest room with disability accommodations.
- Service animals are allowed for guests with disabilities.
- Designated parking areas for guests with disabilities are available. A valid disability parking permit is required. Discount valet parking is offered at the self-park rate.
- Signage and elevators throughout the property feature Braille.
- On-site provider of wheelchairs and electric scooters.

**KEY**

- Concierge
- Airport Shuttle
- Valet
- Shuttles
- Rideshare
- Car Rental
- AED
- Auto External Defibrillator
- Restrooms
- Elevator
- Lost & Found
- Escalator
- Business Center
- Accessible Route
- ATM

## Resort Map with Accessibility Route

